

Setup for Merlin 2 and Quest CT400

The following work is to be carried out once you have installed your CT400 device and Merlin 2 board following the "Anztec Quick Wash Quest CT400 Upgrade Instructions"

The first step

USE THE PROVIDED SHEET TO FILL IN YOUR INFORMATION Page 13,14,15. Or use your phone to take photos of all the setup screens in the service menu. Then print an accountancy report.

Check your Merlin 2 screen, it will cycle through and show its chosen IP Address. This will be chosen by the Merlin 2 until you set the IP Address in the following steps.



Open Firefox (recommended) or Internet Explorer.

Then type in the IP Address as seen on your Merlin 2 screen **192.168.55.130** Username: admin Password: admin







Once you are in Configure Network, change the IP Address. Uncheck the **Automatically Configure** check box to retain your new chosen IP Address

Check that your system update server is correct **45.113.9.135** (If this is incorrect you will get a "Non-Specific TFTP Error")

LaserWash # 1 192.168.55.71 LaserWash # 2 192.168.55.72

|) → C' @ | 192.168.55.71 onfig netw | ork.shtml?token=5797819 | (110%) … 💟 ☆ | Q Search | | |
|--------------|----------------------------|-------------------------|------------------|----------------------|-----|--|
| server Home | | | | - 15 * (1991)2777022 | | |
| guration | ANZTEC | | | MACH ENTRY SYS | TEM | |
| 5 | | | | WASH ENTRY STS | | |
| | Network Configuration | | | | | |
| nerce Status | Automatically Configure | | | | | |
| | Network: | | | | | |
| | IP Address: | 192.168.55.71 | | | | |
| brd | Subnet Mask: | 255.255.255.0 | | | | |
| User | Default Gateway: | 192.168.55.99 | | | | |
| ut | MAC Address: | 00:00:5E:A8:00:CA | | | | |
| | DNS DNS Server Address: | 8.8.8.8 | | | | |
| | System Updates | 1 | | | | |
| | System Update Server Add | ress: 45.113.9.135 | | | | |
| | Email | | | | | |
| | Enable Email Service: | | | | | |
| | Email Uses SSL: | | | | | |
| | SMTP Server Address: | 192.168.0.24 | | | | |
| | Username | | | | | |
| | Password | | (\mathfrak{P}) | | | |
| | Mail From Addross: | testwash@anztec.com | | | | |

Your network may have a different prefix 192.168.0.? If so you will need to change your PC settings to suit, connect directly to the Merlin 2 and then change the IP address to suit.

| A D | @ # 10216855130/mafe | 2000C4EE | un 🖾 👌 🔾 Saunt | lux 🕅 🗊 |
|-------|----------------------------|----------------------------------------|----------------|---------|
| - С ш | 192.168.55.150/conlig_ne | 20001K250100110K60=859096455 | w v w | |
| | SMTP Server Address | 192.168.0.24 | | |
| | Username | | | |
| | Password | (9) | | |
| | Mail From Address: | testwash@anztec.com | | |
| | Test Mail Address: | development@anztec.com | | |
| | Send Test Email | | | |
| | Time Server | | | |
| | Use Time Server: | | | |
| | Time Server Address: | time.nist.gov | | |
| | Timezone: | UTC + 12:00 New Zealand - | | |
| | Daylight Saving: | 8 | | |
| | Management Server | | | |
| | Management Server Address: | 121.72.226.177 | | |
| | Pushover | | | |
| | Enable Pushover Service: | | | |
| | Pushover API Token: | | | |
| | Test Pushover User ID: | | | |
| | Pushover Test | | | |
| | Apply Changes Reset | | | |
| | | @ Anztec 1 td 2016 All Pinhts Reserved | | |



Once you have set up your IP address and unchecked the box then scroll down and select **Apply Changes.**

Then close and reopen Firefox. You will then have to type in the new IP Address.

In this case **192.168.55.71** Username: admin Password: admin

| 🌽 Anztec Wash Entry | × | | | | × |
|---------------------|-----------------------------------------------------|-----------------------------------------|-------------------|---|-----|
| ← → ♂ ଢ | ④ ▲ 192.168.55.71 | 110% … 🛡 ☆ | Q Search | |] ≡ |
| Webserver Home | ANZTEC | | WASH ENTRY SYSTEM | | |
| Usemame: | Anztec Wash Entry | | | 2 | |
| admin Password: | Welcome To The Anztec Wash Entry System | | | | |
| Login | | | | | |
| | | © Anztec Ltd. 2016. All Rights Reserved | | | |
| | | | | | |
| | | | | | |





Configuring System – Updating Software

| Anztec Wash Monitor | x | | | | | | | | - | | - | | |
|--------------------------|--------------------------|--------------------------------|---|------------------|------------------|------|---|---|-----------------|-------------|-----|---|-----|
| €)⇒ ୯ û | ③ 192.168.55.71/com | fig_system.shtml?token=5797819 | | | F | 110% | 🛛 | ☆ | Q. Search | | 11/ | | ם ב |
| Vebserver Home | ANIZT | TO | | | | | | | | | | | |
| configuration | Configure Network | | | | | | | | WASH EI | NTRY SYSTEM | | | |
| eters | Configure Washes | NUMBER OF STREET | | | | | | | a har a sea the | | | | |
| aga | Configure Clock | | | | | | | | | | | | |
| commerce Status | Configure Bystem | | | | | | | | | | | | |
| lerts | Configure Site | leters | • | | | | | | | | | | |
| ser | Configure Pushover | er And Alert Totals | | | | | | | | | | | |
| assword | Configure Reports | | | | | | | | | | | | |
| ment User | Configure Receipt | | | | | | | | | | | | |
| Logout | Configure Ecommerce | and the second | | | | | | | | | | | |
| | Configure Hardware | nation | | | | | | | | | | | |
| | Model: Model No. | | | | | | | | | | | | |
| | Serial No : Serial No | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | Software Version: Merlin | 1.0.0.63C | | | | | | | | | | | |
| | Bootloader Version: Boot | load Ver | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | System Update | | | | | | | | | | | | |
| | Update Filename: | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | Download File | | | | | | | | | | | | |
| | | | 0 | Anzlec Ltd 2016. | All Rights Resen | red | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| 168.55.71/config_system. | shtml?token=5/97819 | | _ | | | _ | | | | | _ | - | |

This will allow you to update the Merlin 2 software from the Anztec server. **Check that your system update server is correct 45.113.9.135**

The latest software version as of 09/10/2018 = **Merlin2_v110.zip** Type this into the text box, then click **Download File**

If the download fails please contact Prowash for the back-up server address.

| Anztec Wash Monitor | × | (COIL) | |
|----------------------|-----------------------------------------------------|--------|----------|
| <) → ♂ ŵ | ① 192.168.55.71/config_system.shtml?token=5797819 | | <u>ت</u> |
| Vebserver Home | ANZTEC | | |
| onfiguration | ANZILC WASH ENTRY SYSTEM | | |
| Adders | | | |
| ogs | System Reset | | |
| lefts | Select Reset Type: Reset Meters | | |
| ser | Push Button To Reserved All Meter And Alexit Totals | | |
| blowass | Paral balance to compare another paral paral | | |
| urrent User. Imin | Reset System | | |
| Logout | Configuration Information | | |
| | Model: Model No. | | |
| | Serial No.: Serial Io. | | |
| | Software Version Merlin 1.0.0.63C | | |
| | Bootloader Vergon: Bootload Ver | | |
| | System Update | | |
| | Update Filename: | | |
| | Merin2_v103.zp | | |
| | Download File | | |
| | © Anzleic LId 2016. All Rights Reserved | | |
| | | | |

Once you have downloaded the file you will gain another button **Program File** that will allow you to program the new software into the Merlin 2. The Merlin 2 will then restart and you will be required to login again.

| System Update | | | |
|------------------------------------------------------------|----------------------------------------------|---------------------------------|--|
| Update Filename: | | | |
| Merlin2_v103.zip | | | |
| Download File | | | |
| Update File Download Co | mplete | | |
| File: Merlin2_v103.zip - Bytes Tra | ansferred: 399992 | | |
| Use button below to restart unit procedure has started. | and program new version to memory. Do NOT re | emove power from unit once | |
| Program File | | | |
| | © 4+10 | ec LM 2018, All Rights Reserved | |

🚳 🚞 😂 💷 🔯 🚯 💿 🐨

- ♥ ₩ 10:00 AM 19/09/2018



Configure Clock

| 🌽 Anztec Wash Entry | × + | | | | | | | × |
|---------------------|---------------------|-----------------|----------------------------------------|------------|-----------|--------------|--|---|
| (←) → ℃ @ | (i) 192.168.55.71 | | (1 | 10%) … 🛡 ☆ | Q. Search | | | Ξ |
| Webserver Home | ANZT | | | | | | | |
| Configuration | Configure Network | | | | WASH I | ENTRY SYSTEM | | |
| Meters | Configure Washes | | | | | | | |
| Logs | Configure Clock | | | | | | | |
| Ecommerce Status | Configure System | sh Entry System | | | | | | |
| Alerts | Configure Site | | | | | | | |
| User | Configure Pushover | | | | | | | |
| Password | Configure Reports | | | | | | | |
| Current User. | Configure Receipt | | | | | | | |
| | Configure Ecommerce | | | | | | | |
| Logout | Configure Hardware | | | | | | | |
| | | | © Anztec Ltd. 2016. All Rights Reserve | d | | | | |

| 192.168.55.71/config_rtc.shtml?token=814955331 | | | | |
|------------------------------------------------|-------|---|--------|-----------------------|
| 🚳 🚞 🥭 💷 🚺 | 🔁 🙆 📀 | · | 🗢 al 🖗 | 1:58 PM 19/09/2018 |

Set the current date and time. Then click Apply Changes

| 🌽 Anztec Wash Monitor | × | | | (7) | | | 3 |
|------------------------|----------------------------------------------------|-------------------------------|------------|----------------|------|-------|---|
| ← → ♂ @ | (i) 192.168.55.71/config_rtc.shtml?token=814955331 | | 110% … 🛡 🏠 | Q. Search | IIIN | Ð | ≡ |
| Webserver Home | ANZTEC | | | | | | |
| Configuration | ANZIEL | | | WASH ENTRY SYS | TEM | | |
| Meters | | | | | | | |
| Logs | Current Date/Time | | | | | | |
| Ecommerce Status | | | | | | | |
| Alerts | Date: 19 . 09 . 2018 | | | | | | |
| User | Time: 14 : 00 : 13 | | | | | | |
| Password | | | | | | | |
| Current User: admin | Apply Changes Reset | | | | | | |
| Logout | | | | | | | |
| | | © Anztec Ltd 2016. All Rights | Reserved | | | | |





Setting Printer Type

You will need to select **Configure Hardware** and select your printer type.

- Seiko = Seiko Serial; this is for most LaserWash entry system
- Custom = New Style Custom Printer for LaserWash entry system
- Hengstler = Hengstler Printer in Mr Magic entry system
- Fenix = older Fenix (Will need Fenix loom ad Manual)

This Merlin 2 upgrade is not compatible with old style parallel printers

Once you click **Apply Changes**, cycle the power to the Entry System.

In the Configure Receipt menu you can now print a Test Receipt.

(If the printer fails to print you may need to reset the printer via the reset button on the top of the printer)

| erver Hane puration Participant Configuration Perce Status Printer Type: Selko |
|--------------------------------------------------------------------------------|
| auration ANZIEC WASH ENTRY SYSTEM |
| s Hardware Configuration rerce Status Printer Type: Seiko |
| Hardware Configuration Herce Status Printer Type: Seiko |
| nerce Status Printer Type: Seiko • |
| |
| |
| Apply Changes Reset |
| vord |
| l User: |
| |
| Jut |
| © Anztec Ltd 2017. All Rights Reserved |





Setting Wash Packages, Names and Price

| erver Home puration Configure Network: Configure Network: Configure Status Configure Status Configure Status Configure Statu Configure Statu Configure Pushover S10.00 Configure Receipt Conf | , ~ w | ③ 192.168.55.71/con | fig_washes.shtml?toke | en=5797819 | | | 110% … 🛡 ☆ | Q Search | 1 | ۱۱ 🔤 | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|------------------------------------------------------|----------------------------------|-----------------------------------------------|---------------|---------------------|-------------|----------------------------------------|-----------|------|--|
| puration Configure Network Mame Price Select Mode Output configure Statua Configure System \$20.00 1 Normal 1 configure Pushover \$15.00 2 Normal 3 vord Configure Resotts \$10.00 3 Normal 3 User: Configure Receipt \$5.00 4 Normal 4 vord Configure Receipt \$5.00 4 Normal 3 Vash Configure Receipt \$5.00 4 Normal 4 vord Configure Receipt \$5.00 4 Normal 4 Vash Vash Number: 1 Wash Name: Wash Price: \$20.00 Vash Normal * Wash Select: 1 Wash Output: 1 Enable Wash: I | server Home | ANT | FO | | | | | | | | |
| Sector Configure Washes Configure System Name Price Select Mode Output Configure System \$20.00 1 Normal 1 Configure Pushover \$15.00 2 Normal 2 vord Configure Receipt \$5.00 4 Normal 3 User: Configure Ecommerce \$5.00 4 Normal 4 Configure Hardware Vash Number: 1 Wash Name: Wash Select: 1 Wash Output: 1 Enable Wash: Image: Apply Changes Reset Andrec Lld 2016. All Rights Reserved | iguration | Configure Network | | | | | | WASH ENTR | RY SYSTEM | | |
| Configure Clock merce Status Configure System Configure System \$20.00 1 Normal 1 Configure System \$20.00 1 Normal 1 Configure Reports \$15.00 2 Normal 2 Vord Configure Receipt \$15.00 3 Normal 3 Vuser: Configure Receipt \$5.00 4 Normal 4 Configure Econmerce Configure Hardware Wash Number: 1 • Wash Select: 1 • Wash Price: \$20.00 Wash Mode: Normal • Wash Select: 1 • Wash Output: 1 • Enable Wash: I | s | Configure Washes | - | | | | | | | | |
| Immeree Status Configure System Name Price Select Mode Output Configure Rushover \$20.00 1 Normal 1 Configure Resolver \$15.00 2 Normal 2 User: Configure Receipt \$10.00 3 Normal 3 Configure Receipt Configure Receipt \$5.00 4 Normal 4 Configure Receipt Configure Receipt Wash Normal 1 3 Configure Hardware Configure Hardware Wash Number: 1 • Wash Select: 1 • Wash Output: 1 • Enable Wash: I Wash Mode: Normal • • • • • Apply Changes Reset • • • • • | | Configure Clock | | | | | | | | | |
| Configure Site \$20.00 Configure Pushover \$15.00 Configure Receipt Configure Receipt Configure Ecommerce Configure Hardware Wash Number: 1 Wash Number: 1 Wash Select: 1 Wash Number: 1 Wash Select: 1 Wash Number: 1 Apply Changes Reset | merce Status | Configure System | Name | Price | Select | Mode | Output | | | | |
| Configure Pushover \$15.00 2 Normal 2 Viser: Configure Receipt \$5.00 4 Normal 3 User: Configure Receipt \$5.00 4 Normal 4 Ocnfigure Receipt Configure Hardware Wash Number: 1 Wash Price: \$20.00 Wash Number: 1 Wash Select: 1 Wash Output: 1 Enable Wash: Image: Control Contro Control Control Control Contro Control Con | | Configure Site | Nume | \$20.00 | 1 | Normal | 1 | | | | |
| vord Configure Reports 010.00 3 Normal 3 UUser: Configure Receipt 55.00 4 Normal 4 Configure Hardware Vash Number: 1 • Wash Name: utimate Vash Price: \$20.00 Wash Mode: Normal • Wash Select: 1 • Wash Output: 1 • Enable Wash: ☑ Apply Changes Reset © Andrec Ltd 2016. All Rights Reserved | | Configure Pushover | 1 | \$15.00 | 2 | Normal | 2 | | | | |
| User: Configure Receipt Configure Ecommerce Configure Hardware Wash Number: 1 • Wash Name: ultimate Wash Node: Normal • Wash Select: 1 • Wash Output: 1 • Enable Wash: Apply Changes Reset © Andec Lid 2016. All Rights Reserved | vord | Configure Reports | 1 | \$10.00 | 3 | Normal | 3 | | | | |
| Configure Ecommerce Configure Hardware Wash Number: 1 • Wash Price: \$20.00 Wash Mode: Normal • Wash Select: 1 • Wash Output: 1 • Apply Changes Reset | User: | Configure Receipt | | \$5.00 | 4 | Normal | 4 | | | | |
| Configure Hardware Wash Number: 1 • Wash Name: utimate Wash Price: \$20.00 Wash Mode: Normal • Wash Select: 1 • Wash Output: 1 • Enable Wash: I Apply Changes Reset | | Configure Ecommerce | | 2-13- | | | | | | | |
| Wash Number: 1 Wash Name: utimate Wash Price: \$20.00 Wash Mode: Normal Wash Select: 1 Wash Output: 1 Enable Wash: Apply Changes Reset | out | Configure Hardware | | | | | | | | | |
| © Anzlec Ltd 2018. All Rights Reserved | | Wash Number: 1 Wash Mode: Norm | | Vame: ultimate Select: 1 • Wa | sh Output: 1 | - | Was | h Price: \$20.00 ble Wash: ☑ | | _ | |
| | | Wash Number: 1 Wash Mode: Norm Apply Changes R | | Name: <mark>ultimate</mark> Select: 1 → Wa | ish Output: 1 | • | Was Enal | h Price: \$20.00 ble Wash: ☑ | | _ | |
| | | Wash Number: 1 Wash Mode: Norm Apply Changes R | ▼ Wash N al ▼ Wash S eset | lame: <mark>ultimate</mark> Select: 1 ▼ Wa | © Anztec Ltd | 2016. All Rights Re | Was Enal | h Price: \$20.00 ble Wash: ☑ | | _ | |
| | | Wash Number: 1 Wash Mode: Norm Apply Changes R | ▼ Wash N aal ▼ Wash S eset | Vame: ubmate Select: 1 ▼ Wa | © Anzlec Ltd | 2016. All Rights Re | eserved Was | h Price: \$20.00 ble Wash: 🗹 | | _ | |
| | | Wash Number: 1 Wash Mode: Norm Apply Changes R | ▼ Wash N al ▼ Wash S eset | Vame: utimate Select: 1 → Wa | © Anzlec Ltd | 2016. All Rights Re | Was Enal | h Price: \$20.00 ble Wash: ℤ | | - | |

Use Wash Number drop down dox to select the wash that you would like to edit.

After configuring all washes, click **Apply changes**.

Note: Even if you deselect the Enable Wash checkbox we advise that any unused wash buttons are unplugged from the logic board. (Located behind Hopper 1 on the lower lefthand side of the relay board). This will prevent customers attempting to purchase any unused wash options

| 🌽 Anztec Wash Entry | × | | | - | | | 0.00 | | | | |
|---------------------|----------|----------------------------------|----------------|--------------|--------------------|----------|---------------------|-----------------------------------------|--|--|--|
| ↔ ∀ ⊕ | 192.16 | 8.55.71/config_washes.shtml?toke | n=5797819 | | | 110% *** | ♥ ☆ Q Search | III\ ••• | | | |
| lebserver Home | | TEC | | | | | | | | | |
| onfiguration | | | | | | | WASH ENTRY ST | YSTEM | | | |
| eters ogs | Enabled | Washes | | | | | | | | | |
| commerce Status | No. | Wash Name | Price | Select | Mode | Output | | | | | |
| lerts | 1 ultim | ate | \$20.00 | 1 | Normal | 1 | | | | | |
| ser | 2 extre | me | \$15.00 | 2 | Normal | 2 | | | | | |
| assword | 3 guick | | \$10.00 | 3 | Normal | 3 | | | | | |
| irrent User. min | 4 chea | р | \$5.00 | 4 | Normal | 4 | | | | | |
| Logout | Wash Co | onfiguration | | | | | | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ | | | |
| | Wash Nu | imber: 1 - Wash N | lame: ultimate | | | | Wash Price: \$20.00 | | | | |
| | Wash Mo | ode: Normal 🔹 Wash S | elect: 1 🔻 Wa | sh Output: 1 | 1. | | Enable Wash: 🗵 | | | | |
| | Apply Ch | anges Reset | | | | | | | | | |
| | | | | © Anztec Ltd | 2016. All Rights R | eserved | | | | | |



▲ ♥ ...I III 9:57 AM



92.168.55.71/config_receipt.shtml?token=579781

🥭 🗉 🚾 🔞

w

0

Configuring Receipt Information

| A D A | 0.4004505574 | | 5707040 | | | | las | - | m |
|-----------------|---------------------|-------------------|--------------------|---|---------------|----------|------------|---|----------|
| w | 192.168.55./1/cor | nfig_receipt.shtm | nl/token=5797819 | | 110% ···· 🔮 W | C Search | IIIA | | Û |
| lebserver Home | | FC | | | | | | | |
| onfiguration | Configure Network | | | | | WASH EN | TRY SYSTEM | | |
| eters | Configure Washes | | | | | | | | |
| ogs | Configure Clock | | | | | | | | |
| commerce Status | Configure System | 10. | | | | | | | |
| erts | Configure Site | | | | | | | | |
| ser | Configure Pushover | an | | | | | | | |
| assword | Configure Reports | a | Test Wash | 0 | | | | | |
| rrent User: | Configure Receipt | L | 12/15 ELL D | | | | | | |
| | Configure Ecommerce | 1 | 13/15 Flight Drive | | | | | | |
| ogout | Configure Hardware | 7 | Tullamarine | | | | | | |
| | Phone: | ~ | 03 8340 3200 | | | | | | |
| | Email: | | | | | | | | |
| | Website: | V | prowash.com.au | | | | | | |
| | ABN/GST No.: | | 1234567890 | | | | | | |
| | Tagline: | | | | | | | | |
| | | | | | | | | | |
| | Jurisdiction: | Australia | - | | | | | | |

You can now configure your receipt via the Merlin 2 and on your PC use the information you recorded to fill out the following fields. Ensure you press **Apply Changes** when finished.

| 🌽 Anztec Wash Entry | × Ŧ | 1. m | | Acres 1 | - / | | | |
|----------------------------|-----------------------|--------------------|--------------------|------------------------|----------------|----------|--------------|------------------------|
| (←) → ℃ @ | (i) 192.168.55.71/co | onfig_receipt.shti | ml?token=5797819 | | 110% 🛡 | ✿ Search | IIIN | • • • |
| Webserver Home | | FEC | | | | | | |
| Configuration | ANZ | EL | | | | WASH | ENTRY SYSTEM | |
| Meters | | | | | | | | |
| Logs | Receipt Enable | | | | | | | |
| Ecommerce Status Alerts | Enable Receipt F | Printing: | ✓ | | | | | |
| User | Receipt Configu | uration | | | | | | |
| Password | Site Name: | V | Test Wash | 1 | | | | |
| admin | Address: | | 13/15 Flight Drive | | | | | |
| Logout | | | Tullaprarine | | | | | |
| | Phone: | | 03 8340 3200 | | | | | |
| | Email ⁻ | | | | | | | |
| | Website: | | prowash.com.au | | | | | |
| | ABN/GST No.: | | 1234567890 | | | | | |
| | Tagline: | | | | | | | |
| | Jurisdiction: | Australia | • | | | | | |
| | Apply Changes | Reset Print | Test Receipt | | | | | |
| | | | | | | | | |
| | | | © A | nztec Ltd 2016. All Ri | ights Reserved | | | |
| | | | | | | | | |
| 💿 🚞 (| 3 💷 🚺 | 6 | | 1000 | | a state | ► 👽 atl (| 10:05 AM 19/09/2018 |

In this menu you can now Print Test Receipt.

(If the printer fails to print you may need to reset the printer via the reset button on the top of the printer)

Ensure you have set up your printer in the previous step.

▲ ♥ .all 🛱 10:04 AM



Configuring Ecommerce

| 🌽 Anztec Wash Entry | × + | | | | | | | | | | | | * |
|------------------------|-----------------------|---------------|-----------------|----------|------------------|------------------|--------|-------|----------|---------------|-----|--|---|
| ← → ♂ @ | (i) 192.168.55.71/con | fig_ecommerce | .shtml?token=57 | 97819 | | | 110% | … ◙ ☆ | Q Search | | ht/ | | Ξ |
| Webserver Home | ANIZT | FC | | | | | | | | | | | |
| Configuration | Configure Network | | | | | | | | WAS | H ENTRY SYSTE | м | | |
| Meters | Configure Washes | | | | | | | | | | | | |
| Logs | Configure Clock | ration | | | | | | | | | | | |
| Ecommerce Status | Configure System | Marca Carlos | [27] | | | | | | | | | | |
| Alerts | Configure Site | | 0 | | | | | | | | | | |
| User | Configure Pushover | | Quest | . | | | | | | | | | |
| Password | Configure Reports | | | | | (| | | | | | | |
| Current User: admin | Configure Receipt | | | | | | | | | | | | |
| | Configure Ecommerce | | | | | | | | | | | | |
| Logout | Configure Hardware | | \$0.00 | | | | | | | | | | |
| | Apply Changes R | eset | | | | | | | | | | | |
| | | | | | © Anztec Ltd 201 | 6. All Rights Re | served | | | | | | |



Select the check box for Enable Ecommerce.

Set your credit card surcharge.

Leave **Enable Comms Logging** *unchecked* unless you have been asked to log comms or you are having credit card issues and would like to have logging.

| 🌽 Anztec Wash Entry | × + | - | | |
|--------------------------|---------------------------------------|------------------------|------------------------|----------------|
| ← → ♂ ଢ | ① 192.168.55.71/config_ecommerce.chtm | nl?token=344507483 | 110% 🛡 🏠 🔍 Search | III\ 🔤 🗊 🗏 |
| Webserver Home | ANIZTEC | | | |
| Configuration | ANZIEU | | WASI | H ENTRY SYSTEM |
| Meters | | | | |
| Logs | Ecommerce Configuration | $\setminus \mathbf{I}$ | | |
| Ecommerce Status | Enable Ecommerce: | | | |
| Alerts | Card Service Vendor: | Ouest 👻 | | |
| User | | | | |
| Password Current User | Card Surcharge: | \$0.20 | | |
| admin | | | | |
| Logout | Enable Comms Logging: | | | |
| | Reset Log File | Reset | | |
| | Download Log File | Download | | |
| | Perform Host Logon | Logon | | |
| | Apply Changes Reset | | | |
| | | © Anztec Ltd 2017 | 7. All Rights Reserved | |





Switching your CT400 from pulse to serial mode

Log on to your Quest Cloud account

https://mel.cloudeftpos.com/account/logon

| ← → C | Ittps://mel.cloudeftpos.com/Account/LogOn | |
|-------|-----------------------------------------------------------------|--------------------------------------------------------------------------|
| | | |
| | | Log On Please enter your usemame and password. Account Information |
| | | Email Password |
| | | Remember Me |
| | | Log On Tve forgotten my password |
| | 8 Conel Physical Dystems 2012 - 2018 (Clou Depayment Systems | |

Once you login you will see the following page.

Select **All Payment Terminals** from the Payment Terminal drop down menu.

| (←) → C | 🛈 🖨 https://theirusteefortaouklamilytrust.mei.doudettpos.qm/Reports | … 🛛 ☆ | ŵ ± ⊯\ © ≡ |
|---------|----------------------------------------------------------------------------------------------------------------------------------|-------|------------|
| | CLOUD EFFTOS COMPANY PRYMEINT TERMINALS DEVICES USERS REPORTING ALL PAYMENT TERMINALS PAYMENT TERMINAL GROUPS Reporting | | |
| | Generate Reports for: | | |
| | Subjections Subjections TRANSACTIONS PINPAD HEALTH STATUS | | |
| | Care Menter Care 2013 - 311 (Start Received C 748) 1110 | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |



You will now see all of your CT400 devices.

Select Edit on the Auto you would like to change from pulse to serial mode.

| Payment Terminal | ls | | | | | | | |
|-----------------------------------------|------------|------|-------------|-------------|---------------------|-------------|------------------|--|
| Payment T | Ferminals | | | | | | | |
| | | | | | Q, | Search | Go | |
| Name | Serial No. | Bank | Merchant ID | Terminal ID | Group | Refund Code | Actions | |
| Bay 4 | 25000574 | NAB | 30590533 | IQ1KH7 | Epping 24HR Canwash | Not Set | 🖌 Edit 🗙 Block | |
| Bay 5 | 25000731 | NAB | 30590533 | IQ1KH6 | Epping 24HR Canwash | | 🖌 Edit 🛛 🗶 Block | |
| Bay 1 | 25000839 | NAB | 30590533 | IQ1KH3 | Epping 24HR Canwash | Not Set | 🖌 Edit 🗙 Block | |
| Bay 2 | 25001630 | NAB | 30590533 | IQ1KH2 | Epping 24HR Canwash | | 🖌 Edit 🗙 Block | |
| Auto 1 | 25001823 | NAB | 30590533 | IQ1KH4 | Epping 24HR Canwash | Not Set | 🖌 Edit 🗰 Block | |
| Bay 3 | 25002474 | NAB | 30590533 | IQ1KH5 | Epping 24HR Canvash | Not Set | 🖌 Edt 🗙 Block | |
| | | Prev | 1 Next | | Items Per Page: 10 | ~ | | |
| © Cuest Payment System Quantitystems | | | | | | | | |
| | | | / | | | | | |

You will now be able to edit your Payment Terminal.

Select the Integrated/Attended Mode check box to enable Serial connection.

(Attended mode may now have a new labe I – Integrated mode they work in the same way)

| Edit Payment | Terminal | |
|----------------------------|-------------------------|-------|
| Name * | Auto 1 | |
| PosID | | |
| Default Tap Amount | \$12 | × • |
| Enable Card Payments | 62 | |
| Integrated / Attended Mode | | |
| Config Update Frequency | 300 | |
| Refund Code | Must be a numeric value | Clear |
| Request Log Upload * | Disabled | • |



Updating the Entry System Software

This guide will help you with installing new software in an Anztec Entry System.

Step 1.

You will need to print off your Accountancy report. After changing the software you will lose all old figures.

Step 2.

Purchase a wash to get a current receipt. This will help with the re-configuration.

- Wash Name
- Site Name
- Address
- ABN

Step 3.

Using the service key put the entry system into Service mode.

And scroll through all the 6 Menu's and <u>take photos or write down all</u> the Configuration settings including sub menus.

USE THE PROVIDED SHEET TO FILL IN YOUR INFORMATION

Page 13,14,15.

Use D to scroll to the Next Menu.

Use the number to go into settings ie. 1, 2, 34

Use # to Enter

Service Key:





Most important information to take note of before installing new software:

- WASH PRICING Any unused washes set to \$99.99
- COIN MECH this is the configuration of Coins and Tokens VERY IMPORTANT
- **CREDIT LIMIT** Usually set to \$20.00, unless the top wash is more than \$20.00
- **ESCROW** Usually set to 1, unless your entry system is set back from auto and then this number is the number of cars you can fit between the entry system and the Automatic Carwash
- **Terminal Enabled** If your entry says "WASH CLOSED" when your car wash is closed or in fault this should be ON. If your entry system remains "INSERT CASH (CARD)" when Auto is off or in Fault then this is OFF.
- **Printer** This is the type of printer you have installed. NB: Obsolete older style printers may not work with this software

Only once you get all of the above information, after this step you will lose all old data

The following should be completed by a confident person with electronic PCB experience



- 1. Using 7mm socket remove 2 x 7mm nuts to remove logic board cover to gain access to software chip
- 2. Using a small screw driver remove old software chip
- 3. Then replace with new software chip following the details below
- 4. TAKE NOTE OF CHIP ORENTATION, CUT OUT TO THE TOP







Replace Logic board cover and hoppers, then turn the Entry System power back on. Step 5.

Turn Service key and wait for software to load. This will only take a short moment.







Step 6. The following information in **RED** is standard for most washes:

<u>Menu 1</u>

This information is setup in the Merlin2, on the PC.

A> System Reset (To be used to reset any credit on the machine – password 1967)

B> Time/Date (Set to current date and time)

Use numeric keypad to set, # to move to next number, A/B for AM/PM toggle and # to finish

C> Receipt (This sub-menu contains all the information printed on the receipt)

The following _____ is equal to the number of spaces in the machine, if you count the spaces before and after the information then the receipt information will be centred on the receipt.

| * = LEFT # = RIGHT A = UP B = DOWN | |
|---------------------------------------------|----------------------------|
| WASH NAME 1 | |
| WASH NAME 2 | |
| WASH NAME 3 | |
| WASH NAME 4 | |
| SITE NAME Line 1 | |
| SITE NAME Line 2 | |
| ADDRESS Line 1 | |
| ADDRESS Line 2 | |
| ABN | |
| ARN can be input | t using the numeric keynad |

ABN can be input using the numeric keypad



<u>Menu 2</u>

A> Corp Mode: 1, Norm 2, Norm 3, Norm 4, Corp (Unless you have a wash that can only be purchased using a corporate token and not cash, then select that wash as corp.

Use 1, 2, 3, 4 to toggle from Norm to Corp

Pricing: This information is setup in the Merlin 2, on the PC.

B> Pricing 1>\$____ 2>\$____ 3>\$____ 4>\$99.99

(Set to wash prices, all unused washes set to \$99.99 to prevent purchase)

C> Escrow usually set to 1, ESCROW (Unless your entry is set back from auto and then this number is the number of cars you can fit between the entry system and the Automatic Carwash)

<u>Menu 3</u>

A> Pulse setup: 360 Pulse: _____ (this is the pulse width – how long the pulse stays closed to trigger the Automatic Carwash)

B> Coin Mech:

* = LEFT # = RIGHT A = UP B = DOWN

1>_____ 2>____ 3>____ 4>____ 5>____ 6>PI1

- This set up is to determine what is the value of each pulse from the QL Coin Mech
- Please make all settings the same as original configuration with exception of line 6> Pl1
- Use the # Key to move the (* astricts)to line 6, you can then use the B button to scroll down to PI1 – If you go too far use the A button to scroll up)
- This will now trigger the TOP WASH ONLY when a successful CT400 credit card transaction is completed.

-C) Start Mode: Manual (For all LaserWash applications we select Manual Start mode)

<u>Menu 4</u>

A> Reset to defaults (DO NOT SELECT THIS - YOU WILL LOSE ALL YOUR SETTINGS)

B> Start Delay: 0 Sec (Delay from selecting wash to triggering wash)



C> Surcharge: 20 Cents (This is the standard CT400 surcharge - this is just the surcharge that is printed on the receipt and will not affect the actual surcharge fee) This information is setup in the Merlin 2, on the PC.

<u>Menu 5</u>

A> Note Acceptance: \$5 ON \$10 ON \$20 ON \$50 OFF \$100 OFF

Use 1, 2, 3, 4, 5, to Toggle ON or OFF

B> Credit limit: \$20.00 (Unless top wash is more than \$20, then round up to the nearest \$5)

C> Security: Normal (This is a standard setting leave as normal)

<u>Menu 6</u>

A> Value tokens: 1> \$1.00 2> \$2.00 3> \$3.00 4> \$4.00

(This is the standard settings, only change if you originally had different settings)

Use 1, 2, 3, 4, to select channel then input number and # to Enter

A> Value tokens 1> _____ 2> ____ 3> ____ 4> ____

B> Printer Type: This information is setup in the Merlin 2, on the PC.

_____ Select the Printer Type you have installed – obsolete older style Printers may not work with this software.

C> Terminal Enable: OFF (If your entry says "WASH CLOSED" when your car wash is closed or in fault this should be ON. If your entry remains "INSERT CASH (CARD)" when Auto is OFF or in Fault then this is OFF.

Now that all steps are completed please return the service key to the off position and remove.

Close entry door and lock.

Then do a test wash using a credit card and cash.

Please NOTE: The first wash purchased after this software upgrade may not trigger a wash on your Automatic carwash, all other washes after that will work.

It is recommended you test all wash packages with cash and credit card to ensure correct pricing and change is returned.